

E-01345A-05-0816

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 54373

Date: 8/9/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Henry

Hughes

Account Name: Henry Hughes

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

8/9/06 Mr. Hughes called the Commission to voice his opinion about APS Docket No. E-01345A-05-0816. He opposes to the rate increase. Such a tremendous increase is unjustified.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

8/9/06 I advised Mr. Hughes that his comments regarding the rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record.

Staff appreciates his comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at [REDACTED]

\*End of Comments\*

Date Completed: 8/9/2006

Opinion No. 2006 - 54373

Arizona Corporation Commission

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E-01345A-05-0816

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** ( [REDACTED] )

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2006 - 54395

**Date:** 8/9/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

Star

Kelley-Raymer

**Account Name:**

Star Kelley-Raymer

**Home:** (000) 000-0000

**Street:**

[REDACTED]

**Work:** (000) 000-0000

**City:**

[REDACTED]

**CBR:**

**State:**

AZ

**Zip:**

[REDACTED]

**is:**

**Utility Company:**

Arizona Public Service Company

**Division:**

Electric

**Contact Name:**

For assignment

**Contact Phone:** (602) 000-0000

#### **Nature of Complaint:**

Customer is opposed to the rate increase requested by APS. She states that her usage had not changed and is same as last year for this period of time and her bill is \$100 higher. She states that last year her bill for electricity was \$140 and this year it is \$244. There is no explanation for all the various charges on her bill. She is very opposed and furious at APS for asking for an increase.

\*End of Complaint\*

#### **Utilities' Response:**

#### **Investigator's Comments and Disposition:**

8/9/06 I informed consumer that her comments would be filed in the APS rate case in Docket No. E-01345A-05-0816. closed

\*End of Comments\*

**Date Completed:** 8/9/2006

**Opinion No.** 2006 - 54395